



ICD-10 Transition: Frequently Asked Questions

**This sheet and links are available at www.phpmcs.com/ICD10*

Is PHP offering services to help with the practice transition?

PHP is not offering training or services to help the practice transition from ICD-9 to ICD-10. PHP is working with all of our vendors to ensure data, IT, and claims services are properly transitioned and our systems are ready on October 1, 2015.

When should I start the transition process in our practice?

Now! CMS has said they will not be postponing the go-live date again and that October 1, 2015 is a firm date. There are checklists available on the CMS website www.cms.gov/icd10.

What will happen if our practice hasn't completed the transition by October 1, 2015?

The short answer is your practice won't receive payments on submitted claims with the wrong codes. Medicare and Medicaid will not honor claims with ICD-9 codes that are service-dated after October 1, 2015. Other payers are following that rule, including PHP claims for PPP Medicare Advantage claims.

Who should we work with to prepare our practice?

You should be working with any of your vendors, such as EHR, billing/collections, practice management software, clearinghouses, etc., to update your current systems and ensure they are in the process of transitioning their services to accommodate ICD-10. The World Health Organization is providing a [free online training](http://apps.who.int/classifications/apps/icd/icd10training/) at <http://apps.who.int/classifications/apps/icd/icd10training/>. If your practice needs further support, you can hire a consultant to help lead your practice in the preparation and implementation.

CMS has great resources and checklists to help your practice transition smoothly. All of their resources can be found at www.cms.gov/icd10. Here are a few of the resources from CMS:

- **CMS ICD-10 Checklist for Small to Medium Practices:**
http://www.cms.gov/eHealth/downloads/eHealthU_SmallMedPracChecklist.pdf
- **CMS ICD-10 Implementation Guide for Small/Medium Practices:**
<http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10SmallMediumPracticeHandbook.pdf>
- **ICD-10 Resources:** <http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10ResourcesFlyer20141105.pdf>
- **ICD-10 Intro:** <http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10Introduction20140819.pdf>
- **The Small Physician Practice's Route to ICD-10:** <http://www.roadto10.org/>
- **ICD-10 Basics for Medical Practices:**
<http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10BasicsforPractices20140819.pdf>
- **ICD-10 Basics for Small and Rural Practices:**
<http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10SmallandRuralPractices20140819.pdf>
- **Talking to Your Vendors About ICD-10: Tips for Medical Practices:**
http://www.cms.gov/eHealth/downloads/eHealthU_TalkingToYourVendor.pdf
- **Questions to Ask Your Systems Vendors about ICD-10:**
<http://www.cms.gov/Medicare/Coding/ICD10/Downloads/ICD10QuestionstoAskYourSystemsVendors.pdf>